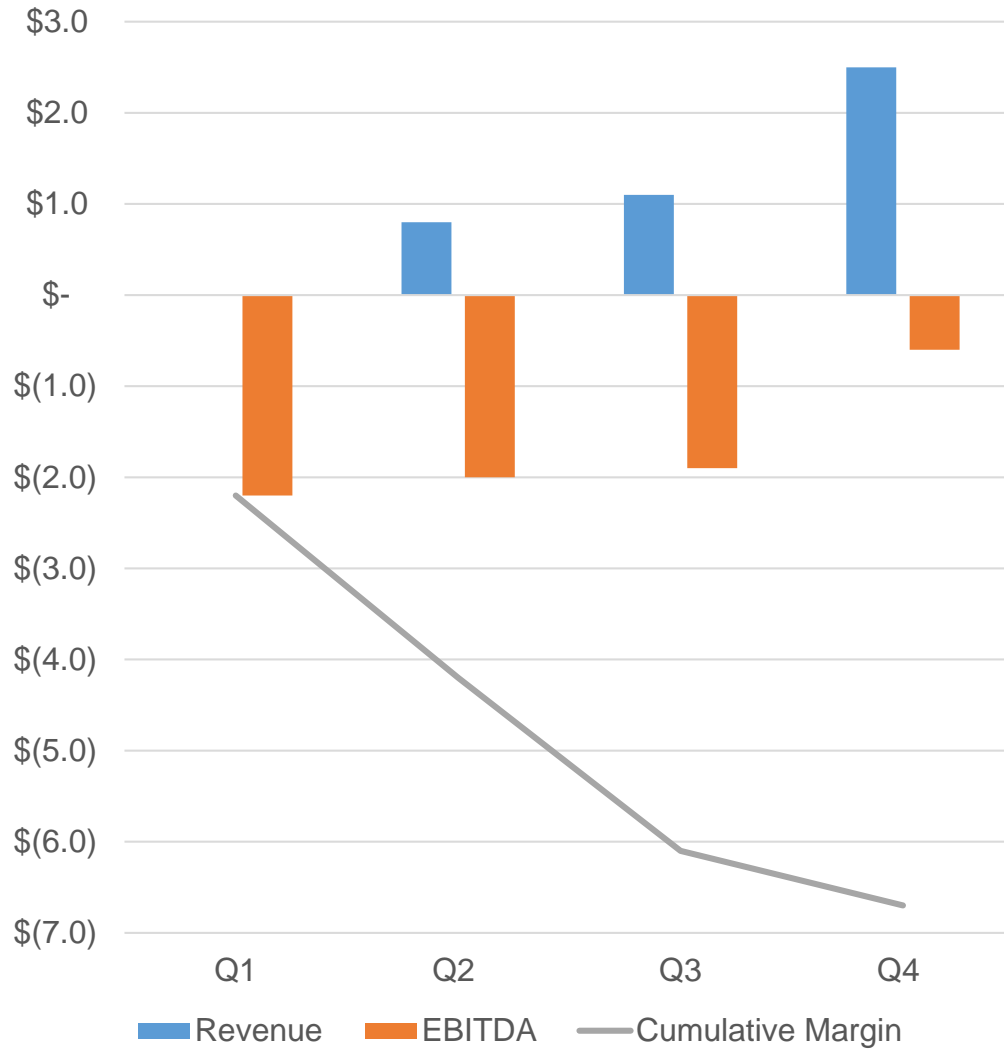


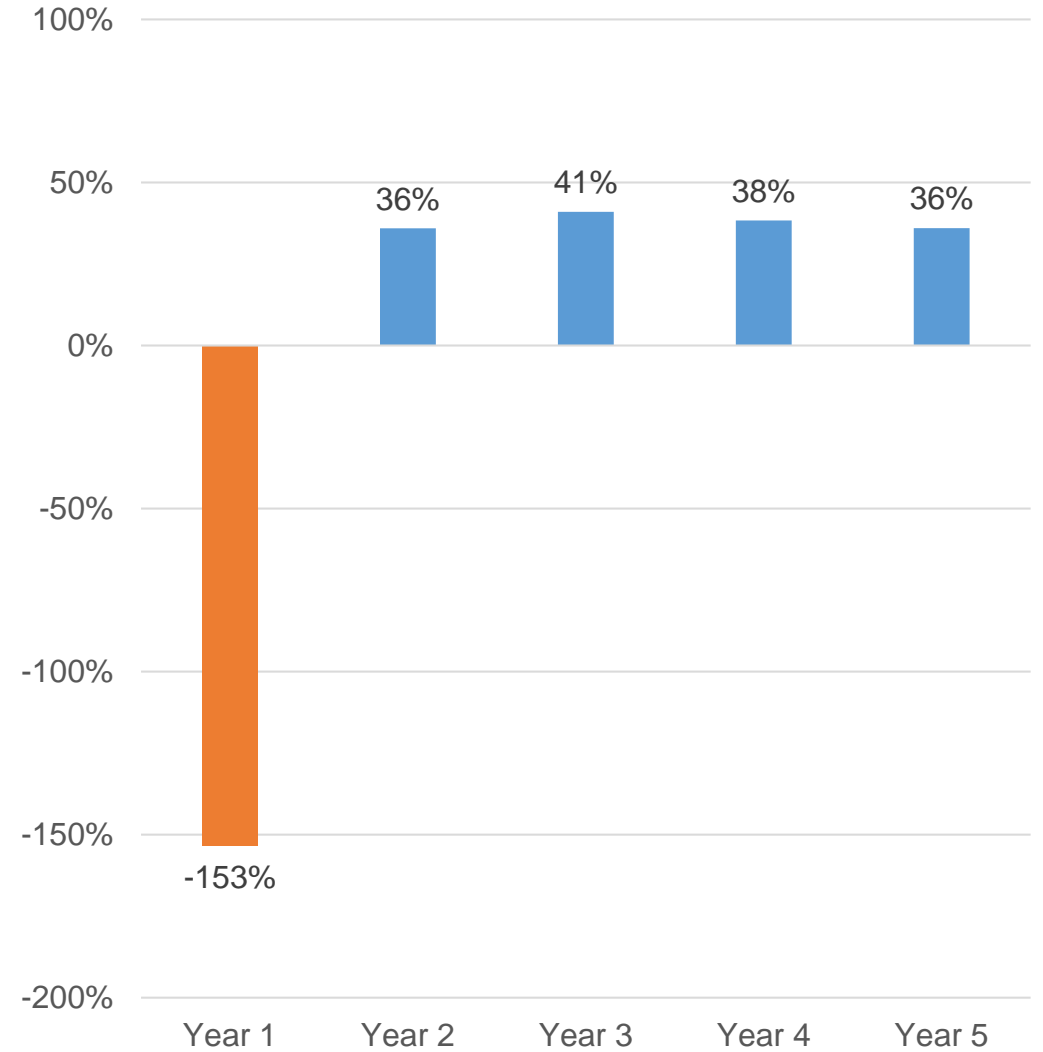
# KEY CONTRACT ILLUSTRATION – HEALTHCARE RECOVERY CONTRACT

(DOLLARS IN MILLIONS)

## Year One – Contract Detail



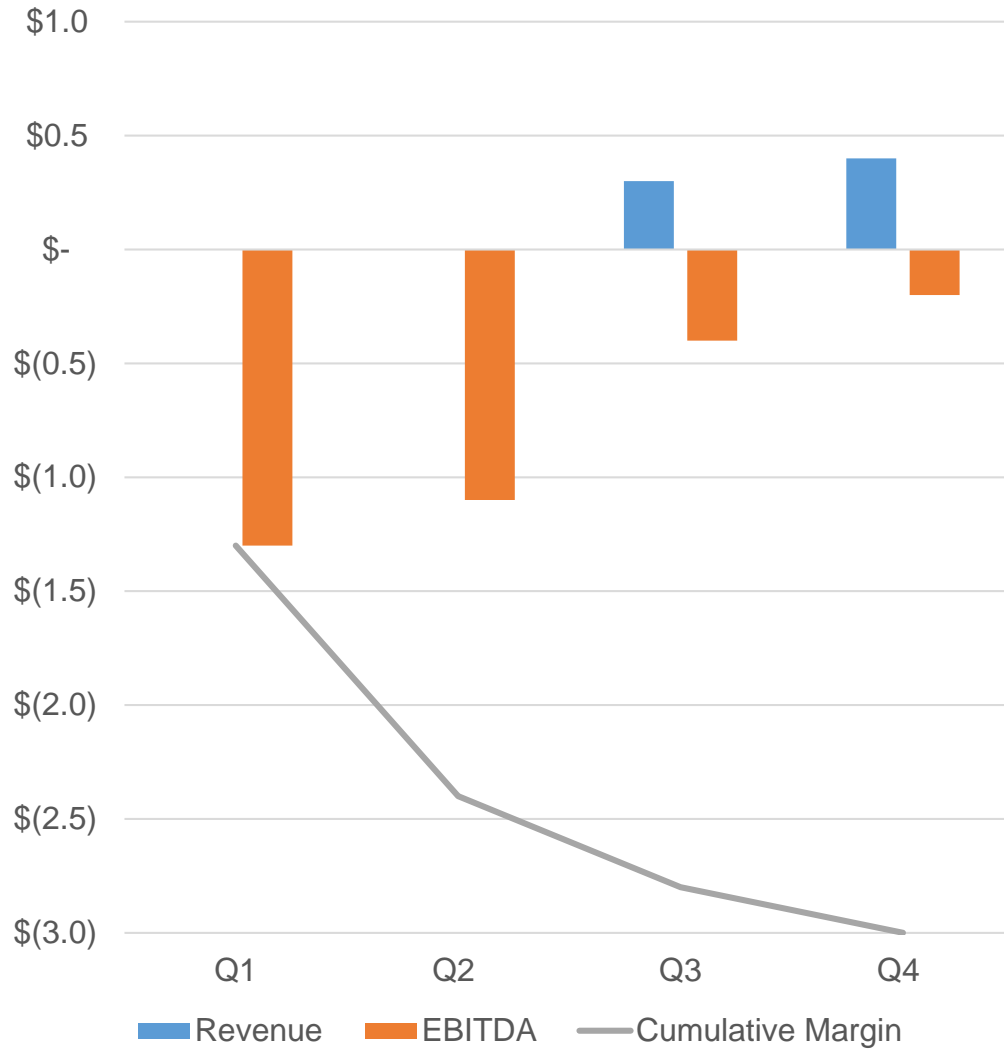
## Contribution Margin



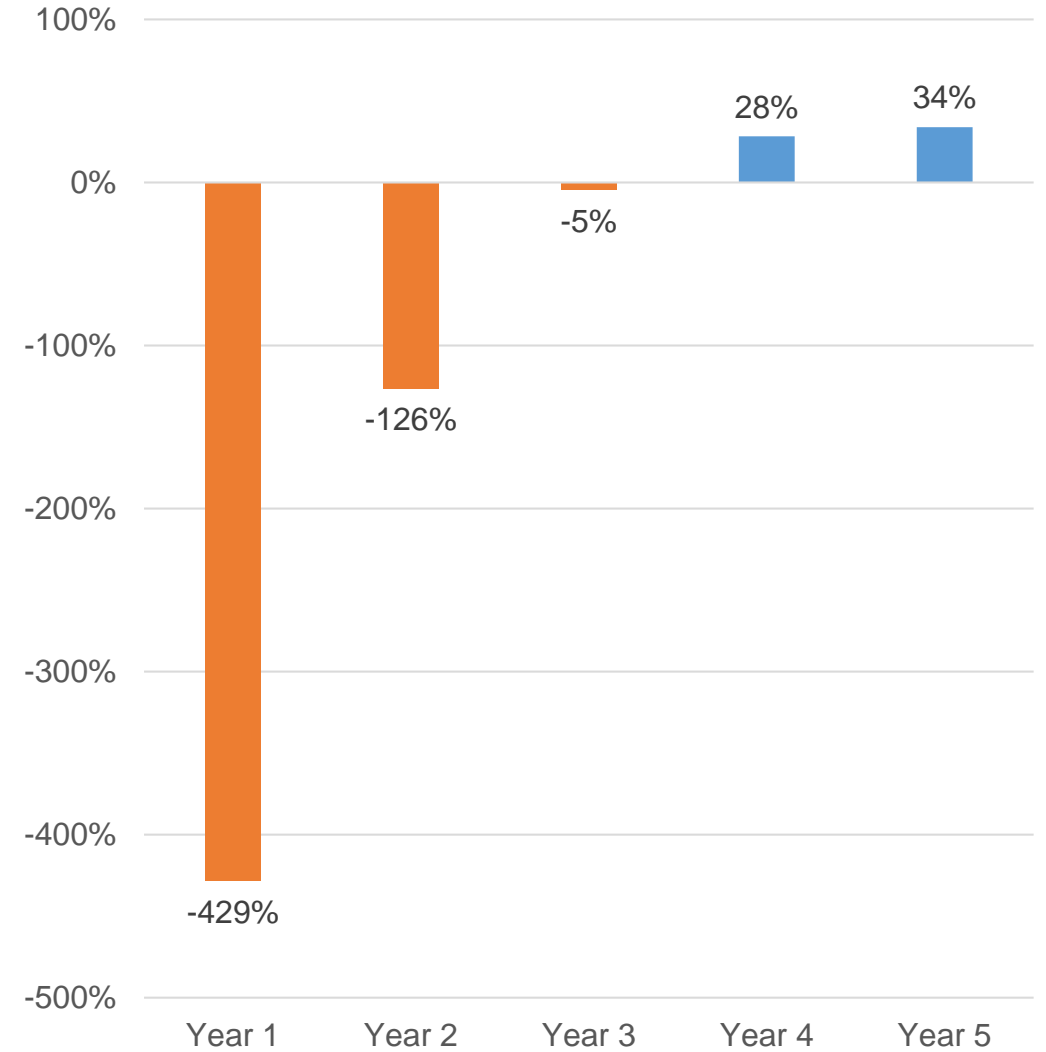
# KEY CONTRACT ILLUSTRATION – HEALTHCARE AUDIT CONTRACT

(DOLLARS IN MILLIONS)

## Year One – Contract Detail



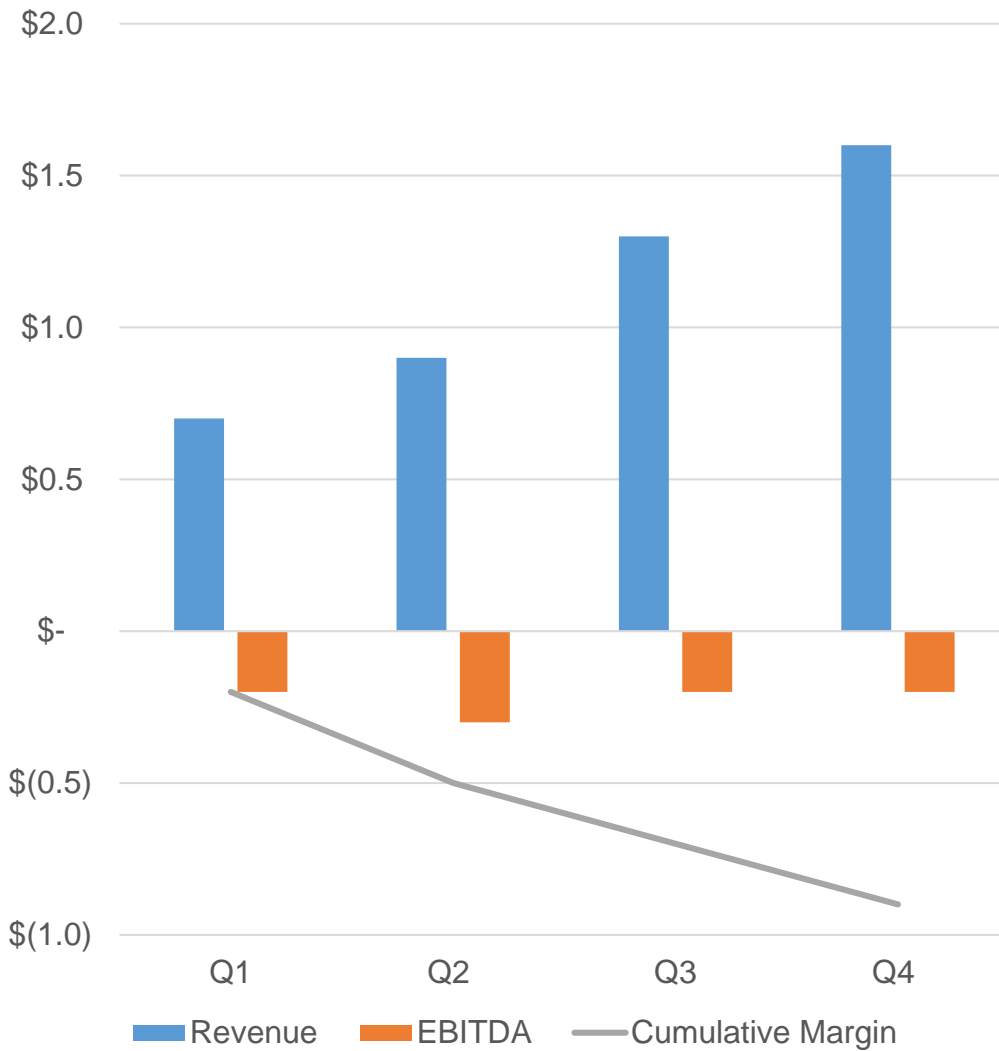
## Contribution Margin



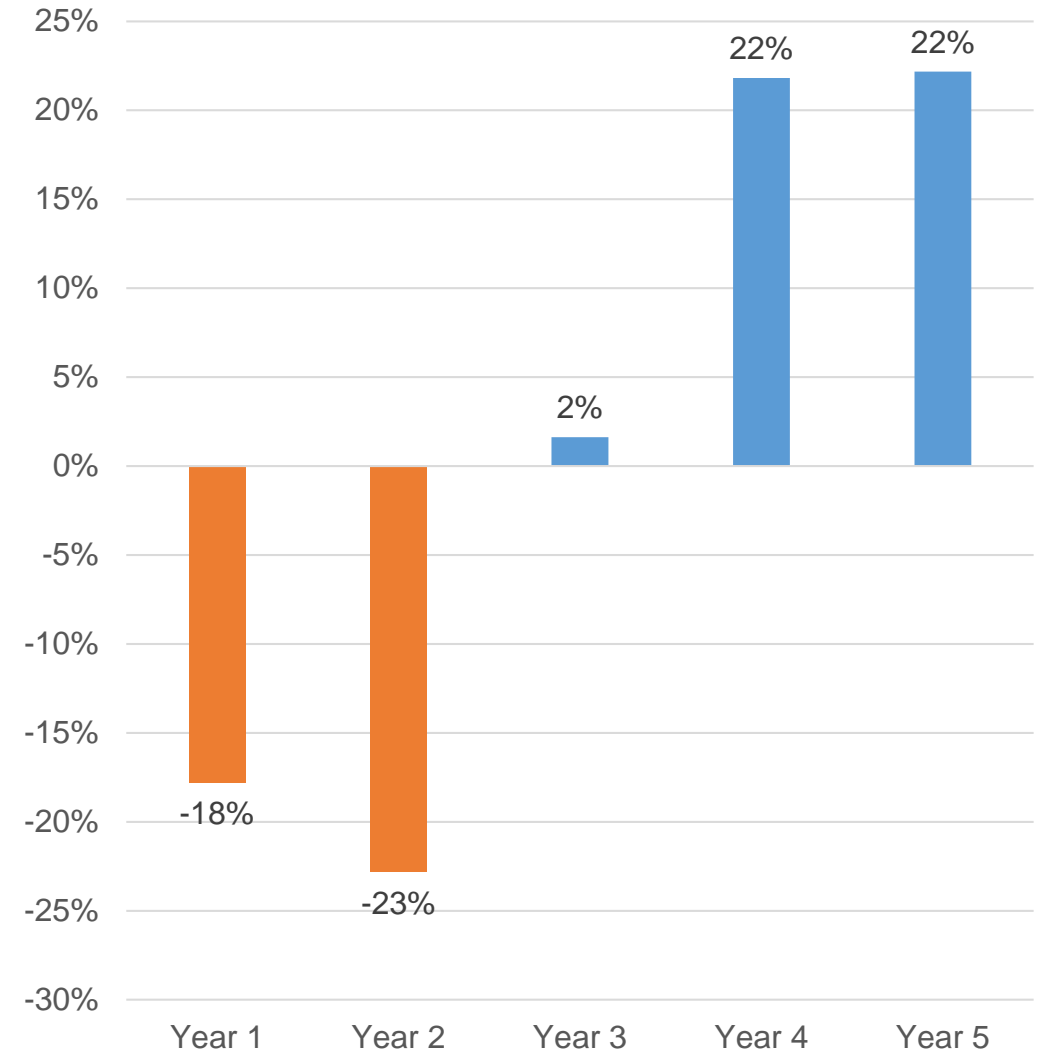
# KEY CONTRACT ILLUSTRATION – NON STUDENT LOAN COLLECTIONS

(DOLLARS IN MILLIONS)

## Year One – Contract Detail



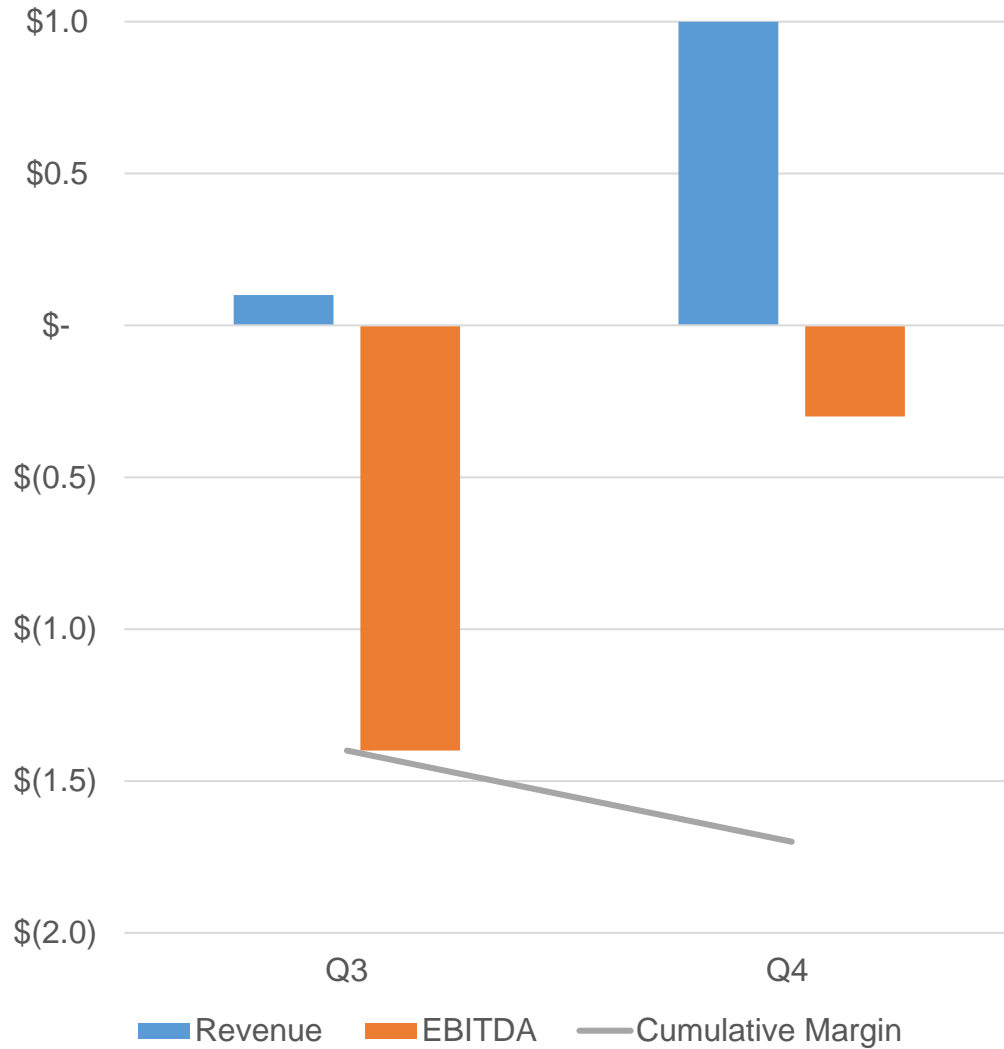
## Contribution Margin



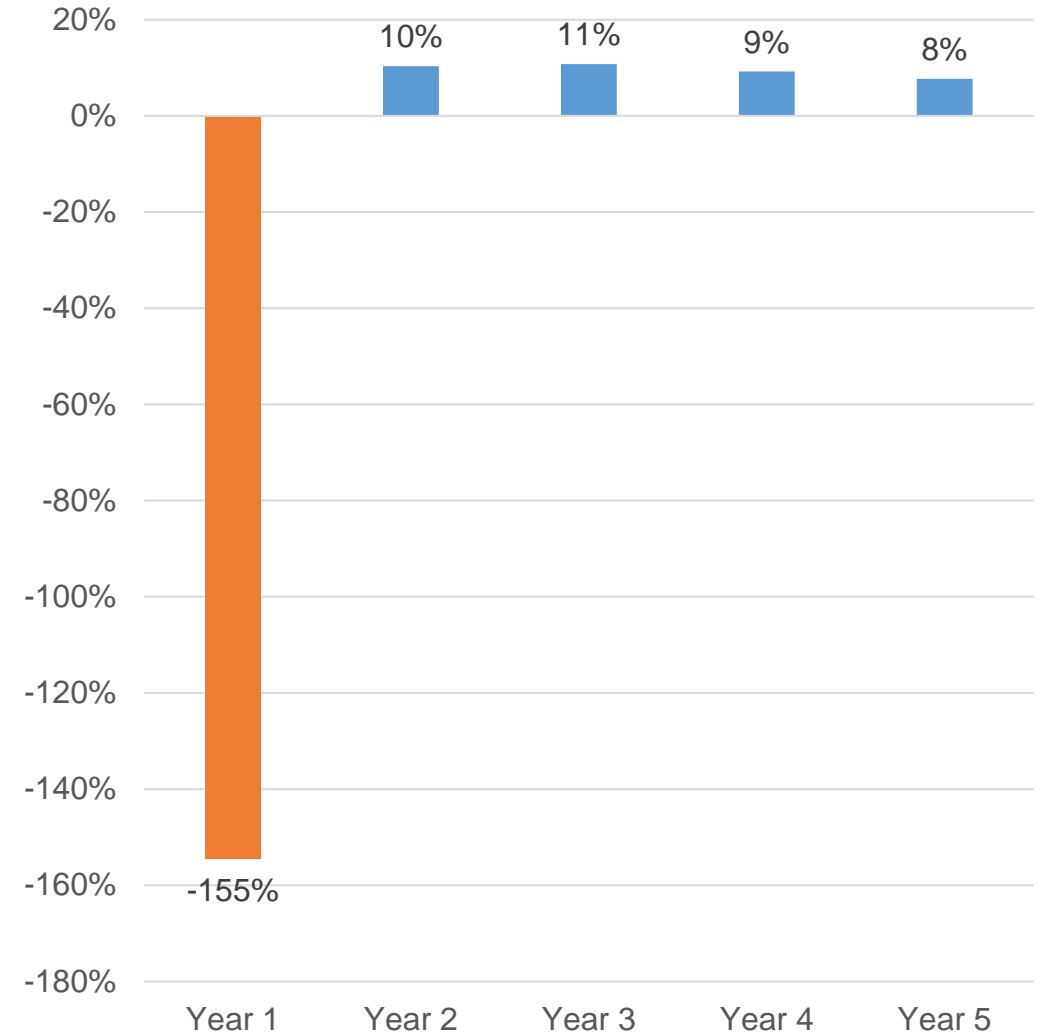
# KEY CONTRACT ILLUSTRATION – NON STUDENT LOAN COLLECTIONS

(DOLLARS IN MILLIONS)

## Year One – Contract Detail



## Contribution Margin



# CMS COMPREHENSIVE ERROR RATE TESTING (CERT)

<b>Service Type</b>	<b>Improper Payment Rate</b>	<b>Improper Payment Amount (2)</b>
<b>Overall</b>	<b>9.51%</b>	<b>\$36.21 B</b>
Part A Providers (excluding Hospital Inpatient Prospective Payment System (IPPS))	11.31%	\$18.24 B
Part B Providers	10.16%	\$9.85 B
Durable Medical Equipment, Prosthetics, Orthotics, and Supplies	44.60%	\$3.65 B
Hospital IPPS	3.91%	\$4.46 B

All public reports produced by the CERT program are available through the "CERT Reports" link on the section navigation tray to the left. The improper payment rate is released annually in the Department of Health and Human Services (HHS) Agency Financial Report (AFR), which can be accessed through the HHS AFR link in the Related Links section at the bottom of this page.

(1) The national overall and hospital IPPS improper payment rates are adjusted for the impact of Part A to B rebilling of denied inpatient claims.

(2) Columns may not sum correctly due to rounding.

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/CERT/>